

*The National Academies of*  
SCIENCES • ENGINEERING • MEDICINE

Roundtable on Health Literacy  
Providing Health Literate Virtual Health Services  
Workshop Agenda

September 23, 2021

2:00–3:30 PM Eastern

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1:55–2:00 PM	Webinar waiting room opens for participants
2:00–2:05 PM	Welcome and workshop overview <i>Lawrence Smith, MD, Executive Vice President and Physician-in-Chief, Northwell Health; Dean, Zucker School of Medicine at Hofstra/Northwell</i>
2:05–3:15 PM	Presentations
	<i>Speaker: Marina Serper, MD, MS, Assistant Professor of Medicine, University of Pennsylvania Perelman School of Medicine</i>
	<i>Moderator: Olayinka Shiyabola, PhD, Associate Professor University of Wisconsin–Madison School of Pharmacy</i>
	<i>Speaker: Lisa Bothwell, Esq., Program Analyst, Office of Policy Analysis &amp; Development, Center for Policy and Evaluation, Administration for Community Living</i>
	<i>Moderator: Gem Daus, MA, Public Health Analyst, Health Resources and Services Administration Office of Health Equity</i>
	<i>Speaker: Whitney Wiggins, MS, Public Health Analyst, Office for the Advancement of Telehealth, Health Resources and Services Administration</i>
	<i>Moderator: James Duhig, PhD, Director, Patient Integration, Pharmacovigilance and Patient Safety, AbbVie Inc.</i>
3:15–3:30 PM	Discussion
	All panelists
3:30 PM	Adjourn